



## OUR QUALITY POLICY

Our company specialises in cutting and packing cheeses (Italian cheeses, both those with Protected Denomination of Origin - PDO - and typical ones, as well as foreign cheeses) for industry, large-scale distribution and catering. We create different types of cuts, including grated cheese, slices, slivers, flakes and cubes, packed in easy-to-use packets weighing from 5g. to 10kg. In the future we would like to continue to stand out in the sector where we have been operating for over 30 years, and develop new packets and products according to customers' specifications and on the initiative of our internal marketing department. In this process of developing innovation we promote the pro-active involvement of suppliers, to guarantee the highest quality level for all raw materials and packagings.

The main objective of the Company management is therefore to **comply with customers' expectations**, through a process that has been tried and tested over the years and is firmly rooted at every level within the company; each customer request is translated into a specific technique that is recorded within the Quality System, formalised and regularly checked using the feedback received from the customers themselves. In order to achieve these objectives we believe it is essential first of all to invest in Human Resources, in their training, organisation and professional development, so that the intangible assets of the company can produce tangible results, meaning products and services with the highest possible level of quality. In order for our business to always comply with Italian standards and those of the overseas countries we operate in, and to continue to meet customers' expectations, this process is constantly monitored and updated, thus ensuring a continued improvement in the products we create, and the best conditions for packing and distribution in compliance with health and hygiene requirements. The Company management offers its guarantee and backing to this Quality Policy both by considerably investing in terms of resources and technologies, and by directly monitoring the objectives: for each company department, in fact, a system of working to targets has been introduced, in which the results achieved for each department are constantly analysed with a view to continuous improvement and to guaranteeing the application and circulation of the instructions and concepts of quality, legality and safety at every level within the company.

